Technical Issues

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| ISSUE | SEVERITY | OWNER | STATUS |
| Multiple user email for user groups support | Critical | Callup | Under Dev |
| Branding | CRITICAL | Callup | Under Dev |
| SMS resend token | Major | Callup | To be tested |
| Staff view MSISDN resource consumption | Major | Callup | -- |
| Sending of email with user credentials on user creation. | CRITICAL | Callup | Under Dev |
| Sending SMS to IOT lines | Critical | Callup | Release 2 |
| Deacctivate SIMCARD | Low | Callup | Release 2 |
| Role name with space | CRITICAL | Callup | Under Dev |
| Portal home page | Major | Callup | Under Dev |
| Add a home link/menu | Major | Callup | Under Dev |
| Install the correct modules in individual servers | CRITICAL | Callup | In progress |
| User profile: 1. Create/Update 2.Billing contact update -- new billing user to be created and mailed with credentials, Old deactivated. | Critical | Callup | Under Dev |
| Number added to VPN group not activating service on activation | CRITICAL | Celfocus | Under Dev |
| Resource Capping per MSISDN | Critical | Celfocus | RND |
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| 1.Customer A onboarded  on IOT Corporate main tarrif with Fleet as supplementary product. 2.If Customer wants to add another supplementary offering i.e Water to the same group as Step 1,the order should go for vetting - Not the case | Major | CRM team | 1. Document sent to CRM team by Business. 2. Pending config by CRM team |
| 1.Customer B onboarded  on IOT Core Main offering with Fleet as supplementary product for 100 IOT lines. 2.If Customer B wants to be added 200 more IoT lines to the same supplementary offering i.e Fleet to the same group account as Step 1,the order should go for vetting - Not the case but configurable | Major | CRM team | 1.Document sent to CRM team by Business 2.Pending config by CRM team |
| CRM User groups with Deactivation of a subscriber roles | Major | CRM team | Document yet to be shared by business |